



Capability Statement

Residential & Commercial

We love
a dirty business
But we love a clean one more!

About

Mackay Office Cleaning is locally owned and run as a family business since 1997. At the beginning of October 2009 the small business became incorporated and grew into a much larger Company that it is today. Providing a service range from quality domestic & commercial cleaning, with a selection of support services and a fully online supply store.

We offer a comprehensive range of high quality and reliable cleaning services throughout the Mackay region. We are committed to providing a high level of service specialising in serving both the commercial and residential sectors.

We pride ourselves on having become experts in our feild, developing a high-class, trained and trustworthy team who can look after any of your specific cleaning requirements.

Our team are **vett**ed, insured and trustworthy.





We are proudly locally owned and operated and have been serving our clients needs for almost two decades. Over the years we have listened and tailored our range of services and professional solutions to the benefit of our clients.

Being locally owned and operated we don't sub-contract any of our work allowing us to maintain our high standards of quality on each and every job.

We have an ongoing commitment to training, comprehensive quality assurance systems, superior management, sustainability and accountable supervision. In order to achieve this we have implemented Industry leading software, which powers our communication, scheduling, job tracking, inspections and reporting.

We look forward to working with you to maintain the cleanliness of your property.

*We have passed a
"6 Panel
Drug & Alcohol
Test".*

*We can work
day or night.*

*We hold a
"Cleaning Safety Card"*

*Certificate of
"National
Police
Clearance".*

*We are
Professional,
Reliable &
Prompt!*

*Our appearance
is neat & tidy
at all times.*

*All customers have
access to my attendance reports
via your own Online Portal.*

*We use "FreshOps"
technology to
login to each location.*

*We have an
ID Badge*



Why Hire Us?

Commercial Cleaning



Maintaining a clean and healthy workplace is essential for the well being of your business.

A clean workplace fosters increased productivity, as well as reducing the amount of time, energy and expenditure unnecessarily spent on non-core activities such as cleaning. A clean and healthy environment for your staff also means less downtime to sick employees.

The Mackay Office Clening team is highly experienced in serving the local commercial sector. Our team can be found supporting Mackay's largest corporation and government departments at any time of the day or night.

Our commercial cleaning clients include Government Departments, Mining/Industrial Sites, Medical Centres, Department Stores, Health Funds, Accounting Firms, Legal Centres, Accommodation Facilities, Education Schools, Restaurants, Retail Shops, Disability Services and everything in between.

We see every business relationship as a valuable partnership, so meeting and exceeding your cleaning requirements is very important to us. We develop solutions based on your specific needs, and aim to be as unobtrusive as possible, developing routines that are mindful of both your customers and workplace resulting in minimal disruption. We don't just clean and leave; we schedule regular inspections and reviews to ensure we are doing everything we can to deliver and maintain our high quality standards.

Regular Frequency

The most effective way to maintain a highly clean office space is by selecting a Regular Frequency service. The frequency of the service visits is entirely up to your discretion, be it once per week or a daily clean. In order to choose the best frequency you need to look at a few factors, such as the type and size of your business

One of the value added services is our 'Online Stock Shop', where you can find our range of consumable products to save our clients time and money. We have a wide range of products to keep any business stocked up on washroom, paper porducts, dispensers, cleaning solutions, sanitary and more. We will manage stock levels to make sure you never run out of products.

Vacate Clean

The vacate cleaning package is a very thorough deep clean designed to remove all dirt and grime from your building to return at the completions of tenancy agreements.

Spring Clean

Our commercial spring-cleaning package is an extensive deep clean designed to thoroughly clean your business from top to bottom. Our spring clean is ideal as an occasional service any time of the year, or as an initial service to start off before commencing with a regular frequency service.



Residential Cleaning

Mackay Office Cleaning also services the residential market, offering a range of cleaning packages tailored to make your home sparkle and shine! Our aim is to provide you with a stress free, clean and healthy home letting you get on with more important things.

We offer you complete flexibility to choose how you would like us to clean your home, and allow you to customise our services to meet your individual needs and cleaning requirements.

Our Support Services include;

- High Pressure Cleaning,
- Steam Cleaning,
- Pest Spray.

Our residential cleaning clients include Business People, Work from Home Clients, Real Estates, Disability & Elderly Agencies.

Domestic Cleaning

Our domestic cleaning package is a comprehensive surface clean designed to keep your home clean and tidy on a regular basis. We take care of your everyday cleaning needs while you sit back, relax and enjoy your free time!

Vacate Cleaning

The vacate cleaning package is an extensive deep clean designed to thoroughly clean your building from top to bottom. This service is ideal for end of tenancy cleaning and bond recovery.

Spring Cleaning

Our spring cleaning packages is an extensive deep clean designed to thoroughly clean your home from top to bottom. Ideal as an occasional cleaning service any time of the year!



Stock Shop

One of the value added services we have on offer is from our online Stock Shop. We have a wide range of washroom and paper products. We can internally manage your stock levels, to make sure you never run out.

Products in our stock line are all types of toilet tissue, hand towel, soaps, sanitizers, dispensers, air fresheners, sanitary units, urinal mats, sanitising stations, cleaning solutions and a load more. We have an always expanding range.

Our stock is available for purchased via our website at www.mackayofficecleaning.com.au. If you are an individual, family or business we can supply to the whole community.

Part proceeds of every roll of toilet paper is donated to Bowel Cancer Australia.



Testimonials

At Mackay Office Cleaning we take pride in the quality of our work and are dedicated to providing you with the best possible cleaning service.

Our team are ready to take on your cleaning task, no matter the size or scope.

But don't just trust our word on the quality of our services, this is what some of our valued customers have had to say about us;

The guys arrived earlier than scheduled, were very quick to set-up & get started. They completed the job quickly & thoroughly & mopped the footprints off the floor on the way out. Thank you

- Taryn

We just wanted to say that we think you're doing an amazing job! Thank you! We love you!

- Amber

We have been using Mackay Office Cleaning for 7 years, we are delighted with their professional approach and friendly staff and managers.

- Kathryn

The most wonderful Mother's Day gift voucher ever! I appreciate every little square inch you have cleaned. Great job ladies. I will be recommending your service to any and everyone. Thank you so so much!

- Maxine



Mackay Cleaning Pty Ltd trading as
Mackay Office Cleaning

Contact us today

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